

How Shred-it became the 'Shredding Fairy'

As told by Verbatim, the phone answering service.



1. How it all started

“ Shredding, which should not be a problem, became a serious problem” comments Sarah Berrington, Finance Manager at Verbatim. “If a mass of documents needed shredding, some poor ‘volunteer’ was press-ganged into shredding them. They would sit by the shredder for hours, breathing in dust, causing a mess on the carpet and becoming quite agitated.

Because it was not something that we liked or wanted to do we ended up stacking boxes by the shredder in the hope that the ‘shredding fairy’ would come along and remove the offending boxes – but that never happened. What did happen was **the pile of boxes got bigger!** ”

2. When things got really out of hand!

“ Come the year end, finance sensitive documents were never archived because it would have generated more shredding – LOTS more shredding! This caused problems because files would not be emptied, so storage had to be found. This in turn caused another problem – lack of space. Parts of the office became a storage area with paperwork that should have been shredded. ”

3. The icing on the cake!

“ The problem became worse when we decided to have the office refurbished. There were boxes everywhere but nowhere to put them. ”

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The story continues...



4. Much easier than it seemed

“ I was aware of a shredding service but I thought that we would have to have huge amounts of documents to be destroyed so we would probably not meet the criteria.

I was also concerned it would be taken off site, so I wouldn't know if it had actually been shredded; I would just have to trust that it had.

Then Shred-it came to the rescue! ”

5. Quick to set up

“ I arranged a meeting; in the meeting I signed up and within a week all the offending boxes of paper were gone.

We were given bags that were easy to fill and seal, we didn't have to sort out the files and we didn't have to worry about confidential papers getting into the wrong hands.

Archiving?
A few minutes job and it was done. ”

6. Reassurance of secure destruction

“ The Shred-it lorry turned up on time and the staff were very helpful and pleasant.

Everything was shredded on site and when the process was completed, we were handed a Certificate of Destruction. ”

7. Happily ever after!

“ Now we have the console – even better!

We just put any documents into the large slot and have no worries about security. We're booked for regular shreds so we don't have to ring or send reminders.

In fact I think that Shred-it is now our official 'shredding fairy!' ”



Contact us today for your 'happily ever after'!

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