

CASE STUDY

Bristol Royal Infirmary

The Bristol Royal Infirmary has faced huge challenges caused by COVID-19 over the past year. To meet this new challenge, Stericycle introduced additional ad hoc collections to ensure all waste was removed in a timely way.

Overview

University Hospitals Bristol and Weston NHS Foundation Trust has been a customer of Stericycle's medical waste services for over 15 years.

Like most NHS hospitals, the Bristol Royal Infirmary has faced huge challenges caused by COVID-19 over the past year. Large volumes of additional clinical waste were generated, but the hospital's dense city centre footprint left little space for this extra waste to be stored pending collection.

To meet this new challenge, Stericycle introduced additional ad hoc collections to ensure all waste was removed in a timely way. These had to be managed carefully as the site has only one road in and one out, so effective traffic management was crucial.

Stericycle also undertook rebalancing work to ensure service was kept flexible to meet increasing demands due to the pandemic.

To reflect the fast-changing situation during the pandemic and the need for social distancing, the trust and Stericycle moved from quarterly face-to-face meetings to monitor service provision to weekly video calls to ensure that any issues arising were dealt with swiftly.



The hospital's waste management team were also given a direct line to Stericycle's local service management team to ensure all sides were kept up to date with any emerging issues.

"Stericycle has always been there for us - in my eyes they went above and beyond what was required by the contract," said the hospital Sustainable Waste Manager, Joe Duarte. "They introduced double collections when we needed them to ensure we never ran out of space to store our waste." said the hospital Sustainable Waste Manager, Joe Duarte.

"The past year has been a huge challenge but from our point of view Stericycle have been fantastic: they put in place a clear plan to collect our additional waste, and now we have a sense of normality and no storage of our waste on our site."

Joe Duarte,
Sustainable Waste Manager
University Hospitals Bristol

CASE STUDY

Bristol Royal Infirmary

Shred-It

Shred-it's confidential information destruction service also had to adapt to the requirements of the COVID-19 pandemic, operating at all times in line with government guidelines to ensure the health and welfare of customers and staff. The new arrangements are working well, and the hospital gets an environmental report showing the amount of paper destroyed and recycled.



“Shred-it has performed well under very difficult circumstances, helping us to manage and destroy our confidential information and remain compliant to legislation”

Joe Duarte,
Sustainable Waste Manager
University Hospitals Bristol

For peace of mind, contact Shred-it® today
on 0800 197 1164 | shredit.co.uk

Shred-it® is a Stericycle solution. © 2021 Shred-it® International. All rights reserved.

