

5 March 2020

## **Coronavirus (Covid 19)**

Safety is our number one priority at Stericycle.

Stericycle (including Shred-it, FPM and other associated businesses) takes the current outbreak of Coronavirus seriously and our specialist Regulatory and Safety teams have been closely monitoring the situation. Our aim is to maintain our services and minimise disruption, as well as do all we can to support efforts to reduce further spread of the virus.

As one of the UK's leading healthcare waste providers, Stericycle is uniquely placed in supporting our customers at this time, many of whom are healthcare establishments actively dealing with the virus.

We are focused on ensuring that we can continue to support our customers and have assessed all possible risks and where necessary, have implemented additional precautions and procedures that protect our staff, customers and the wider community.

Stericycle's current operational status is 'business as usual' and we continue to monitor the situation. However, should our operational status change, we will notify our team members and customers immediately.

If you have any specific questions regarding our on-going service operations during this time, please do not hesitate to contact us at the following email addresses:-

For healthcare and clinical waste and First Practice Management: <a href="mailto:supportuk@stericycle.com">supportuk@stericycle.com</a>

For confidential information destruction: ShreditCustomerService@stericycle.com

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