

Quality Policy

At Stericycle, we provide highly specialized compliance-based solutions, including medical waste disposal, secure information destruction, and a range of other services designed to help our customers stay compliant, including Technical Unit for Radiation Protection, dosimeter monitoring services, data protection, and sanitary licenses. Our mission is to protect health and well-being in a safe, responsible, and sustainable way, and we believe compliance, protection, engagement, and innovation are key pillars to achieving this mission.

The leadership of our business is committed to:

- Satisfying all applicable requirements, by ensuring that legal obligations and other requirements, including the needs of customers and other interested parties, are determined, understood, and consistently met.
- Continuous improvement of the Business Management System (BMS), with a focus on customer satisfaction, through consideration and evaluation of the risks and opportunities presented by all applicable requirements and interested parties.

The leadership of our business shall:

- Take accountability for the effectiveness of the BMS
- Ensure that quality objectives are established that are consistent with the mission of Stericycle
- Ensure that the BMS requirements are integrated into business processes
- Promote the use of the process approach and risk-based thinking
- Ensure that suitable and sufficient resources are available for the development, implementation, evaluation, and certification of the BMS
- Communicating the importance of effective quality management and of conforming with the BMS
- Ensure that the BMS achieves its intended results
- Engage, direct and support team members to contribute to the effectiveness of the BMS, and, where applicable, to demonstrate their own leadership
- Ensure that the requirements of this policy are enacted together with the requirements of Stericycle's global Environmental, Health and Safety (EHS) Statement

Our Environmental, Health and Safety Team shall:

- Take accountability for the effectiveness of the BMS
- Plan and coordinate the development, implementation, evaluation, and certification of the BMS
- Ensure that the BMS forms a single integrated quality, environment, and health and safety management system in accordance with the requirements of ISO 9001, ISO 14001, and ISO 45001
- Ensure that the integrated system is externally certified to all ISO standards required

Effective implementation of this policy is a shared responsibility at all levels of our organization inclusive of every team member. This policy is communicated to all team members, is displayed at all Stericycle facilities, and is available on request to all interested parties. The policy will be reviewed annually by leadership and, if necessary, will be updated and re-issued.

Dan Ginnetti
Executive Vice President, International

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Mark Frick
Senior Vice President, Global Environmental Health
& Safety

A handwritten signature in black ink, appearing to read "Mark Frick".